

Reflections at West Creek  
4400 Breezy Bay Circle, Henrico, VA 23233

### Resident Accessibility Notice

This community offers a number of apartments that are adaptable, and in some developments, apartments that are fully accessible for persons with disabilities.

If you, a family member, or visitor has a disability and needs assistance, or would like more information about modifications to your apartment, some of which are available upon request and without charge to you, please ask our property manager.

This community is committed to providing equal housing opportunities to all, including welcoming residents and visitors with disabilities. If you need any type of assistance because of a disability, please feel free to ask us, and we will do our best to assist you to make sure that you have an equal opportunity to use and enjoy your home.

As part of our commitment to our residents and their guests who have disabilities, we offer the following modifications on request without charge. Most of these modifications can be made within five business days of the Community receiving your request.

- 1. Certain First Floor Unit Door Knobs: The Community will replace any round grab and twist door knobs with lever style door knobs.
- 2. Certain First Floor Unit Patio Thresholds: The Community will install a transition shim strip in the door to the patio to allow for easier access to the patio.

If you would like to request that one of the modifications listed above be made to your apartment because of a tenant or visitor's disability, please check the box next to the modification, and sign and date this form below and return it to Reflections at West Creek, at 4400 Breezy Bay Circle, Henrico, VA 23233. If you feel that the community employees are not responding quickly enough to your request, you may also call our Residential Property Management Division at our corporate office at 560 Lynnhaven Parkway, Virginia Beach, Virginia, 23452 and (757) 486-1000.

Other modifications or accommodations may be available upon request. If any other part of your home, or our property, is a problem because of your disability, please ask to speak with the property manager about how we can assist you at (804) 364-9199, or call our Residential Property Management Division at (757) 486-1000.

You will receive written confirmation from property management via e-mail and/or mail that your request was received. Thank you for being our neighbor.

Please keep a copy of this notice for your records. If you are requesting one of the modifications above, please sign it and date it below.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Resident Signature

\_\_\_\_\_  
Address