



Stay Informed **COVID-19**

DEDICATED TO SAFETY

This page is intended to provide information about COVID-19 and how Landmark Properties is adjusting as it pertains to our staff, residents, clients and partners. Here you will find information about the measures we are taking at our corporate office and at our properties across the country. You will have questions for us, and this page seeks to help as much as possible. We have communicated with many of you via a series of email updates and will continue to do so, as well as update this page and the information therein. While this situation is constantly evolving, Landmark Properties is committed to making the safety and well-being of our team and communities a top priority.

COVID-19 Task Force Leadership

Landmark Properties

FREQUENTLY ASKED QUESTIONS

What is Coronavirus/COVID-19?

A novel coronavirus is a new coronavirus that has not been previously identified. The virus causing coronavirus disease 2019 (COVID-19), is not the same as the coronaviruses that commonly circulate among humans and cause mild illness, like the common cold.

On February 11, 2020 the World Health Organization announced an official name for the disease that is causing the 2019 novel coronavirus outbreak, first identified in Wuhan China. The new name of this disease is coronavirus disease 2019, abbreviated as COVID-19. In COVID-19, 'CO' stands for 'corona,' 'VI' for 'virus,' and 'D' for disease. Formerly, this disease was referred to as "2019 novel coronavirus" or "2019-nCoV".

There are many types of human coronaviruses including some that commonly cause mild upper respiratory tract illnesses. COVID-19 is a new disease, caused by a novel (or new) coronavirus that has not previously been seen in humans. The name of this disease was selected following the World Health Organization (WHO) best practice external icon for naming of new human infectious diseases.

What are the symptoms of COVID-19?

Per the CDC, the following symptoms may appear 2-14 days after exposure.

- Fever
- Cough
- Shortness of breath

Per the CDC, if you develop emergency warning signs for COVID-19 get medical attention immediately. Emergency warning signs include*:

- Difficulty breathing or shortness of breath
- Persistent pain or pressure in the chest
- New confusion or inability to arouse
- Bluish lips or face

RESOURCES

Center For Disease Control

800-232-4636

<https://www.cdc.gov/>

World Health Organization

+41-22-7912111

<https://www.who.int/>

What is Landmark Properties doing to manage COVID-19's impact on our staff and communities?

- We remain in operation to ensure all leaseholders can self-isolate or shelter-in-place as directed by their local or state governments.
- We are closely monitoring the evolving situation and making sure to push updates out company-wide to residents, guarantors, and employees.
- We've taken specific and direct measures to keep staff and residents informed on CDC recommended tactics including social distancing, effective hand-washing measures, etc to maintain the well-being of the Landmark community – internally and externally.
- Our corporate and site staff are operating on a rotating remote schedule. We have grounded all travel and prohibited in-person meetings involving more than three people. Thank you Zoom!
- Our on-site community amenity spaces are closed until further notice. Our leasing offices will be closed on the weekends. Our shuttle buses will not operate while Universities are in recess.
- We are temporarily suspending our resident events to discourage group gatherings. We are instead providing passive programming to better educate our residents about Coronavirus.
- We are conducting package pickup as normal to ensure residents can access any necessary supplies they have ordered online but are otherwise encouraging residents to communicate with the office team via resident portal, email or phone.