

Frequently Asked Questions

What does "Individual Leasing" mean?

Each resident has their own lease for their specific bedroom or bed space. So, if a roommate moves out, the other residents are not responsible for that person's rental charges.

How do I pay my rent and when is it due?

Rent is due the first of each month, and may be paid by either a check or money order to the leasing office, rent drop box on the 2nd floor or online by a debit or credit card through the payment portal [here](#). (NO CASH ACCEPTED)

What if I need something fixed in my space?

Our onsite engineering team would be happy to help you. You will submit a work order request through the online resident portal [here](#).

What do I need to bring to my new space?

While the furniture and appliances are included, some things are not. We have a list of packing suggestions on the UC portal [here](#).